

UNIFIED PAYMENT INTERFACE (UPI)

In the streamlining the process and methodologies associated with public issue fund raising process, SEBI has introduced the use of Unified Payment Interface (UPI) as a payment mechanism with Application Supported by Block Amount (ASBA) for applications in public issues by Investor in Retail Category through Intermediaries (Syndicate Members, Registered Stock Brokers, Registrar and Transfer Agent and Depository Participants).

From 1st July, 2019, all retail applications in public issue equity IPO to be made through UPI mode.

All Syndicate and Sub-Syndicate Members are requested to take note of the same.

Streamlining the Process of Public Issue of Equity Shares and Convertibles

Unified Payments Interface (UPI) is a system that powers multiple bank accounts into a single mobile application (of any participating bank), merging several banking features, seamless fund routing & merchant payments into one hood. Each Bank provides its own UPI App for Android, Windows and IOS mobile platform(s).

Currently IPO through UPI Mechanism in Retail Category is available only on BHIM App.

Here's what you need to create UPI ID

- Bank Account having UPI facilities;
- Mobile number linked with registered bank account;
- Active Debit card from the same bank to set UPI PIN.

Example:

Onboarding Flow on BHIM APP

Step 1:- Download and Install BHIM app from Google Play store or Apple App store

Step 2:- Select your language

Step 3:- Select SIM which has mobile number that is registered with your bank account.

Step 4:- Login by setting a 4 digit application password

Step 5:- Select and link your desired bank account

Step 6:- Set your UPI PIN by providing last 6 digits and expiry date of debit card Debit card is mandatory, in case you do not have one please contact your bank

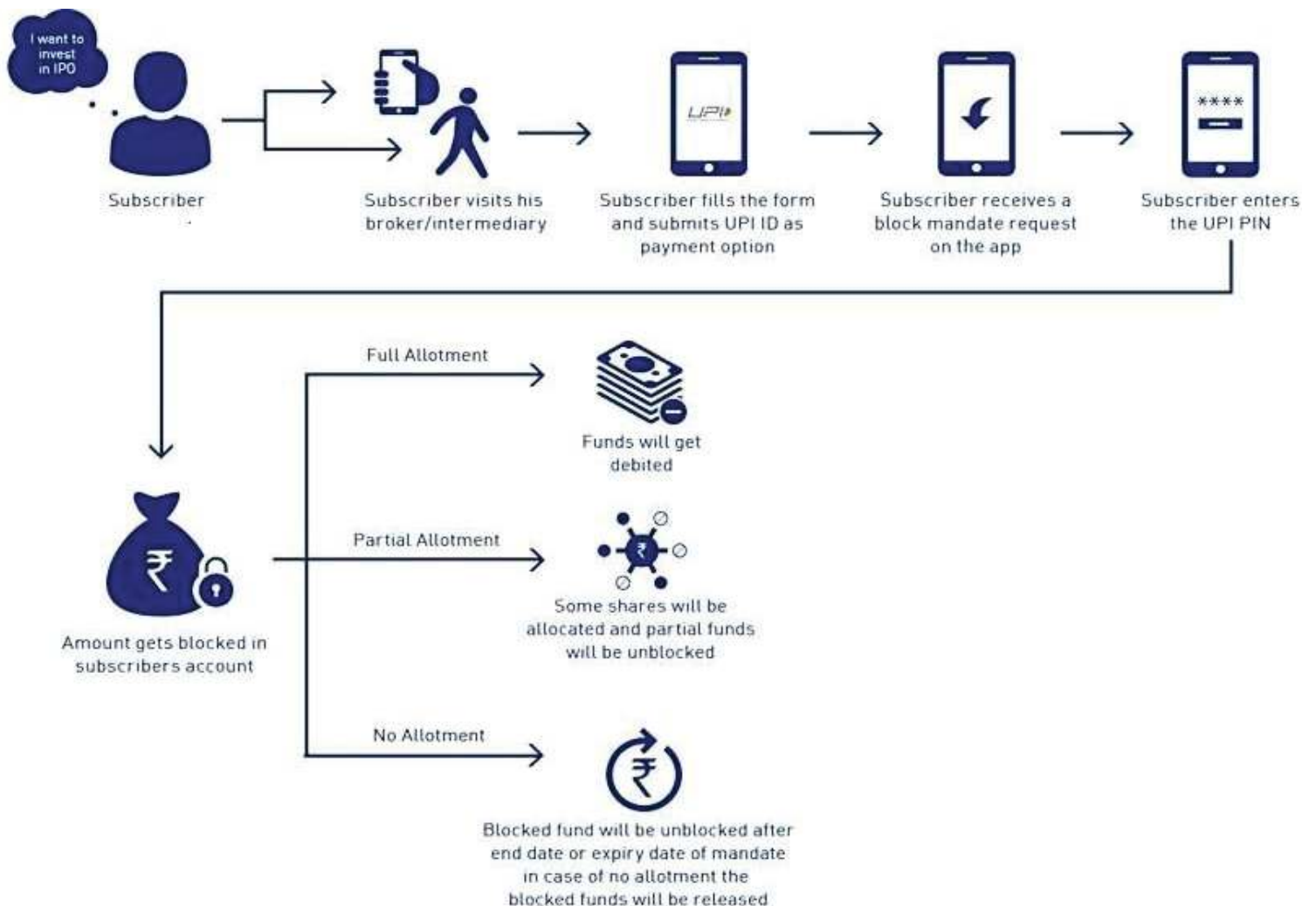
Step 7:- In case of multiple Bank Accounts linked to the same Mobile; User has to select Primary Account – through which he will make IPO Application

Step 8:- UPI Id will be 9*****0@UPI (user’s mobile no.@UPI so if mobile no. is 9820098200 – UPI id will be 9820098200@UPI)

Step 9:- You have to mention the above UPI Id in your IPO Application

BHIM is a unique payment solution which can be used without internet as well!!
You can dial *99# from any phone and avail the same features of BHIM on your mobile screen.
You can also register for BHIM using *99#

Now you can use your UPI ID as a payment option while subscribing for IPO.
Simply use UPI ID as the payment option while filling the IPO application.



FAQs: Points to be noted for Clients

<ul style="list-style-type: none"> UPI as part of payment for shares post allocation process 	<p>The registrar to the issue, based on information of bidding and blocking received from stock exchange, would undertake reconciliation and prepare the basis of allotment.</p> <p>Upon approval of such basis the instructions would be sent to sponsor bank to credit funds in the public issue escrow account and unblock the excess money in the investors account.</p>
<ul style="list-style-type: none"> From when can I use UPI as a payment option in IPO? 	<p>UPI as a payment mechanism for IPOs is applicable in all IPOs for which Red Herring Prospectus is filed after January 01, 2019.</p>
<ul style="list-style-type: none"> Can I submit the application form with UPI as a payment mechanism with any of the existing channels 	<p>Application forms with UPI as a payment mechanism can be submitted with either, a Syndicate Member, a Registered Stock Broker, a Registrar and Transfer Agent or a Depository Participant ('Intermediaries').</p>
<ul style="list-style-type: none"> Up to what limit can I apply for an IPO in UPI? 	<p>The limit for IPO application is 2 Lakhs per transaction on UPI.</p>
<ul style="list-style-type: none"> What if my bank is not providing UPI service for IPOs? 	<p>In case your bank is not providing UPI services for IPO, you may make use of your bank account for blocking of funds and depending upon the Phase (I, II or III) in which the application is being made, submit the application with the respective SCSB or intermediary.</p>
<ul style="list-style-type: none"> How do I select UPI as the payment option while applying for IPO? 	<p>The application form for an IPO, now also includes a field for entering your UPI ID as a payment mechanism. Further, you can get in touch with any of the Intermediary who shall be able to guide you on the process in detail.</p>
<ul style="list-style-type: none"> Can I use third party UPI ID or a third party bank account for making payment in IPO 	<p>No. Applications made by retail investors using third party UPI ID or by any category of investors using a third party bank account are liable for rejection.</p>
<ul style="list-style-type: none"> What if I erroneously decline the collect request to Block funds? 	<p>In case the collect request is erroneously declined by you, the transaction will be declined and you will have to initiate a fresh request again. The transaction can be re-initiated by approaching the intermediary where your bid cum application form has been submitted.</p>

<ul style="list-style-type: none"> • What if I do not want to proceed with the IPO application after submission with intermediary? Can I withdraw my bid? If yes, how? 	<p>Retail individual investors can withdraw bids till issue closure date. During the bidding period you can approach the same intermediary to which you had submitted the application form for withdrawal.</p>
<ul style="list-style-type: none"> • What if I get a technical error on the UPI App while accepting the IPO request? 	<p>In case of a technical decline, you need to reinitiate the payment process from the IPO Portal. The transaction can be re-initiated by approaching the same intermediary to which you had submitted the application form.</p>
<ul style="list-style-type: none"> • Will I be charged for using UPI option for IPO? 	<p>Please get in touch with your respective bank for details of charges, if any.</p>
<ul style="list-style-type: none"> • Will I be notified when the bid is successfully placed? 	<p>Yes, once the bid details are uploaded on the stock exchange platform, the stock exchange shall send an SMS to you regarding submission of your application, on end of day basis. For the last day of bidding, the SMS may be sent out the next working day.</p>
<ul style="list-style-type: none"> • What happens if I don't get a blocking / collect request from the Intermediary on the UPI id entered in the application form? 	<p>You may approach the same intermediary to which you had submitted the application form for re-initiating the process. You may also like to check whether the UPI ID recorded is correct or not.</p>
<ul style="list-style-type: none"> • What if I input wrong UPI PIN while authorising the request from IPO? 	<p>The transaction will be declined with 'Wrong UPI PIN' and you will have to re-initiate the transaction. The transaction can be re-initiated by approaching the same intermediary to which you had submitted the application form.</p>
<ul style="list-style-type: none"> • Can I modify/cancel an IPO request by visiting my bank branch? 	<p>The Modification/Revoke can be done using the respective options in your Application till the Mandate start date.</p>
<ul style="list-style-type: none"> • Is there any timeline by which I need to act upon the block / collect request? 	<p>Yes. In Phase I, all block / collect requests which have not been acted upon by 12:00 p.m. on T+2 day i.e. two days after closure of the issue, would lapse. In Phase II, all block / collect requests which have not been acted upon by 12:00 p.m. on T+1 day i.e. one day after closure of the issue, would lapse.</p>
<ul style="list-style-type: none"> • What happens when an IPO request has expired? 	<p>In case the IPO Request has expired, the transaction will be declined and needs to be re-initiated by Broker.</p>
<ul style="list-style-type: none"> • How do I know that the collect request from IPO is not fraudulent? 	<p>The collect request from IPO is not fraudulent in case the UPI ID is marked as a "verified merchant". Please look out for the indication of a Verified Merchant tag when you receive the request on you App for blocking the amount that you have BID in the IPO. The request is received as a collect request on your UPI enabled App. Further also please verify the details including your Bid-cum application number, amount and other bid details received during the collect request.</p>

<ul style="list-style-type: none"> • What if my amount is blocked twice for a single IPO request? 	You can raise a complaint with the bank/s with the respective Unique Mandate Number provided for the Mandate.
<ul style="list-style-type: none"> • What happens if I deregister from the UPI App after accepting the IPO request? 	De-registration will not be available from the application until the active mandates are revoked / Executed.
<ul style="list-style-type: none"> • What happens if I do not have sufficient balance in my bank account while accepting the IPO mandate / blocking request? 	Transaction will be declined in case the account has insufficient funds.
<ul style="list-style-type: none"> • Can I use the same UPI PIN for accepting the IPO mandate / block request? 	Yes, the same UPI PIN can be used to accept an IPO mandate / block request.
<ul style="list-style-type: none"> • How many times do I need to input UPI PIN for creating and processing the IPO mandate / block request? 	UPI PIN is required only once at the time of creation of the Mandate.
<ul style="list-style-type: none"> • To whom should I approach if I have some issues with the IPO mandate / block request? My bank or my PSP application? 	Customer should reach out to their bank with the Unique Mandate Number (UMN) for the respective IPO Mandate / Block request.
<ul style="list-style-type: none"> • How do I know if my bank is providing IPO services through UPI? 	Customer can reach out to www.npci.org.in for the list of Banks available for the IPO Service on UPI.

Modification:

<ul style="list-style-type: none"> • Can I modify the parameters, like bid quantity, price, block amount, etc., when I receive a collect / block request for IPO? 	No, the values cannot be modified for the request received for blocking the funds in your account. Any modification to the bid has to be undertaken by approaching the intermediary through whom the bid was placed.
<ul style="list-style-type: none"> • Till what time I can authorize the modification request? 	In Phase I, all modification requests initiated within the prescribed time can be acted upon by 12:00 p.m. on T+2 day i.e. two days after closure of the issue. In Phase II, all modification requests initiated within the prescribed time can be acted upon by 12:00 p.m. on T+1 day i.e. one day after closure of the issue.

Mandate cancellation:

<ul style="list-style-type: none"> • Till when can I revoke an IPO mandate request? 	A mandate request once created can be revoked till closure of the issue. The revoke can be initiated through the intermediary with whom the initial application was submitted for bidding.
<ul style="list-style-type: none"> • What does revoking an IPO request mean? 	Revoking an IPO request is cancellation of the IPO Bid and the corresponding block mandate.
<ul style="list-style-type: none"> • What happens if revoking of an IPO fails due to technical error? 	In such a case, you would need to re-initiate the revoke request. Such re-initiation of a revoke request can be done initiated through the Intermediary with whom the initial application was submitted for bidding.

Allotment:

<ul style="list-style-type: none"> • What happens if I get partial allotment? Will my money be unblocked / reinstated for the remaining shares? 	<p>In case of part allocation, money will be debited for the allocation value and the residual amount will be unblocked / reinstated to your account.</p>
<ul style="list-style-type: none"> • What happens if I do not get any shares but my money is blocked? 	<p>In case the shares have not been allotted to you and money is not unblocked / reinstated in your account, you may raise a complaint through the UPI App.</p>

SCSBs eligible to act as Issuer Bank (Customer Bank) for UPI as of 6th May, 2019

- Allahabad Bank
- Andhra Bank
- Axis Bank
- Bank of Baroda
- Bank of India
- HDFC Bank
- HSBC Bank
- ICICI Bank
- Indusind Bank
- Karur Vysya Bank
- Oriental Bank of Commerce
- Punjab & Sind Bank
- South Indian Bank
- State Bank of India
- The Federal Bank Ltd
- UCO Bank
- Yes Bank

And more will join soon.

Advantages/Value add:

- Enjoy the instant fund transfer experience of UPI while subscribing for IPO
- Instant mandate creation ensures real time application submission
- Customer support for transaction related issues

For more information, reach us on

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